

# Solution Case Study



**CLIENT:** DLA PIPER

**SOLUTION:** WINDOWS 10 & OFFICE 365 CONFIGURATION MANAGER

## CHALLENGES

- Poor performance and inadequate security with desktops
- Ineffective Office functionality and security
- Inferior OS and software delivery
- Inadequate server security update and compliance levels
- Upgrade to end users' operation systems and Office requiring minimal impact to network

## SOLUTIONS

- Windows 10 Enterprise to improve security, reliability, and efficiency for end users
- Analytics, BitLocker, and Windows Defender Advanced Threat Protection upgrades for increased system defense
- Office 365 ProPlus for better performance and security
- System Center Configuration Manager to deliver new workstation environment

## BUSINESS RESULTS

- Configuration Manager, Windows 10, and Office 365 allowed for implementation of an efficient, secure work platform to thousands of workstations around the country
- Security features of Microsoft 365 and Modern Workplace helped secure Windows and Office applications

### SOLUTION SUMMARY

By utilizing SyCom Technologies as the trusted technology advisor, DLA Piper was able to deliver a more modern, efficient and faster work platform with enhanced security protections to the entire portion of their U.S. network.



- Formed in 2005 by a merger of three law firms
- Multinational law firm
- Named one of the top five most innovative law firms in the Innovative Lawyers 2017 report
- Over 80 offices in more than 40 countries across the Americas, Asia Pacific, Australasia, Europe, Africa and the Middle East
- Headquartered in United Kingdom
- Approximately 4,200 attorneys

*This has been one of the smoothest deployments in DLA Piper history!"*

**Michael Tommina**  
Director of Technology in Practice

