

Solution Case Study



CLIENT: VIRGINIA COMMUNITY COLLEGES (VCCS)
SOLUTION: MICROSOFT OFFICE 365 / EM+S



CHALLENGES

- Outdated messaging systems
- Separate messaging systems using a disparate mix of solutions and versions
- Increased demand and tighter budgets

SOLUTIONS

- Exchange Online, Exchange Archiving and InPlace Hold
- Azure Information Protection and Office 365 Message Encryption
- Azure AD Premium and Password Self-Service
- Skype for Business
- OneDrive for Business

BUSINESS RESULTS

- Increased storage for customers; decreased VCCS datacenter footprint
- Increased collaboration options
- Improved access to data for larger array of devices

SOLUTION SUMMARY

Partnering with SyCom and Microsoft, VCCS has migrated the bulk of their colleges to Exchange Online as well as have taken advantage of various other components within Office 365 for Education and Enterprise Mobility + Security (EM+S). This migration to a modern, cloud-based messaging platform results in greater compliancy, security and reliability.



- 23 colleges located on 40 campuses throughout Virginia
- Serving approximately 400,000 students
- Educating Virginia since 1966

"We were extremely pleased with the responsiveness, expertise, and reliability that working with SyCom afforded us during our Office 365 implementation. We often consulted with SyCom on various strategic discussions, where they presented very valuable input. While we experienced only a few issues that came up unexpectedly, our SyCom consultant provided immediate, timely and critical help. We were so grateful for the partnership with SyCom!"

Sue Haas

Chief Information Officer /
Director of Information Technology
Piedmont Virginia
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